

ETEX ACCESSIBILITY ASSISTANCE

Etex provides products (where applicable) and services to requesting customers with visual impairments for easier digital content engagement.

Accessibility - Upon request, Etex offers its customers, navigation devices with accessibility features for customers that are blind or visually impaired. Etex provides supporting devices for screen readers and audible accessibility for the enjoyment of Etex's programming in the home and for recorded programs.

To obtain additional information such as user guides in accessible format, or to request support with Accessibility and instrumental products, services, and features for audible accessibility please call us at 903-797-4357 (903-797-HELP) or visit <https://www.etex.net>.

For any concerns or complaints, please contact us:

Email: help@etex.net
Phone: 903-797-4357 (903-797-HELP)
Mail: P.O. Box 130
Gilmer, TX 75644

Additional Accessibility Support

Video Description – Audio-narrated descriptions of the key visual elements of a TV program or movie are available, upon request.

Closed Captioning - A mechanism provided by Etex and reasonably comparable to a button, key, or icon for easy activation of the embedded closed captioning function.