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Etex Telephone Coop, Inc. Lifeline Assistance Program

To All Customers of Etex Telephone Cooperative and Etex Telecom (collectively "Etex"). Etex offers Lifeline service to all qualified customers. Lifeline is a non-transferable retail service provided to qualifying low-income customers that reduces the monthly cost of voice or broadband service. Lifeline service is a government assistance program and is limited to one discount per household. Qualified Lifeline customers may receive a discount of up to \$12.75 (\$9.25 federal discount and \$3.50 state discount). Effective December 1, 2021, to be eligible for the federal discount of \$9.25, a qualified Lifeline customer must subscribe to an eligible broadband service. The federal government paused the phase-out of Lifeline support for voice-only services and the basic Lifeline support of \$5.25 remains available to eligible consumers who subscribe to voice-only service until at least December 1, 2023. To be eligible for the state discount of \$3.50, the qualified Lifeline customer must subscribe to voice service or a voice/broadband bundle. Qualified Lifeline customers in certain areas may be eligible for additional area discounts. A household is eligible for the Lifeline discount if the customer's annual household income is at or below 135% of the federal poverty guidelines for the federal discount, or at or below 150% of the federal poverty guidelines for the state discount (voice only). You may also qualify for the Lifeline program if a customer, dependent, or the customer's household participates in one or more of the following programs: Medicaid, Supplemental Nutrition Assistance Program (SNAP), Supplemental Security Income (SSI), Federal Public Housing Assistance (FPHA), Veterans and Survivors Pension Benefit, Low-Income Home Energy Assistance (LIHEAP-State only discount), Health benefits coverage under the state Children's Health Insurance Program (CHIP-State only discount), Temporary Assistance to Needy Families (TANF-State only discount), or The National School Lunch Program's Free Lunch Program (State only discount).

To learn more about this program, call the Texas Low-Income Discount Administrator at 4-LITE-UP (1-866-454-8387) or call the Etex business office at 1-877-482-3839.

Servicios de asistencia de Lifeline Etex Telephone Coop, Inc.

A todos los clientes de Etex Telephone Cooperative y Etex Telecom (colectivamente "Etex") Etex ofrece los servicios de Lifeline a los clientes que califican. Lifeline es un servicio minorista y es intransferible, es ofrecido a los clientes que califican de bajos ingresos y reduce el costo mensual de sus servicios. Los servicios de Lifeline son asistencia del gobierno y es limitado a solo un descuento por hogar. Los clientes que califican pueden recibir un descuento hasta de \$12.95 (\$9.25 descuento federal y \$3.50 descuento estatal). Effective Diciembre 1, 2021, para sere legible para el descuento federal de \$9.25, los clientes de Lifeline que califican tiene que estar suscritos en los servicios de banda ancha. El gobierno federal detuvo la eliminación gradual de apoyo de Lifeline a los servicios de voz hasta al menos del 1 de Diciembre 2023. Para ser eligible para el descuento de \$3.50 de el estado, los clientes de Lifeline que califican tiene que estar suscritos en los servicios de voz o un paquete de voz/banda ancha. En ciertas areas, los clientes tambien pueden recibir un descuento adicional. Un cliente es eligible para los servicios de Lifeline si los ingresos anuales del cliente son o estan menor de 135% de las pautas federales de pobreza para el descuento federal, o abajo de 150% de las pautas federales de pobreza para descuento estatal (solo para servicios de voz). Tambien puede calificar para el programa de Lifeline

Si el cliente recibe beneficios o a tenido un dependiente que recibe beneficios de Medicaid, Supplemental Nutrition Assistance Program (SNAP), Supplemental Security Income (SSI), Federal Public Housing Assistance (FPHA), Veterans and Survivors Pension Benefits, Low-Income Home Energy Assistance (LIHEAP-State only discount), health benefits coverage under the State Child Health Plan (CHIP-state only discount), Temporary Assistance to Needy Families (TANF) or The National School Lunch Program's Free lunch program (State only discount).

Para aprender mas sobre este programa, por favor de llamar a Texas Low-Income Discount Administrator 4-LITE-UP o al numero (1-866-454-8387) o Etex Telephone Cooperative 1-877-482-3839.

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