

# ETEX ACCESSIBILITY ASSISTANCE

Etex provides products and services to requesting customers with visual impairments for easier digital content engagement.

**Accessibility** - Etex offers its customers navigation devices with the requisite accessibility features for customers that are blind or visually impaired. Etex's video platform provides support for screen readers and audible accessibility for the enjoyment of Etex's programming on any TV in the home and for recorded programs.

To obtain additional information such as user guides in accessible format, or to request support with Accessibility and instrumental products, services, devices and features, audible accessibility please call us at 903-797-4357 (903-797-HELP) or visit <https://www.etex.net>.

For any concerns or complaints, please contact us:

**Email:** help@etex.net

**Phone:** 903-797-4357 (903-797-HELP)

**Mail:** P.O. Box 130  
Gilmer, TX 75644

## **Additional Accessibility Support**

**Video Description** – Audio-narrated descriptions of the key visual elements of a TV program or movie are available.

**Closed Captioning** - Navigation devices provided by Etex include a mechanism reasonably comparable to a button, key, or icon for easy activation of the embedded closed captioning function.