

Lifeline Assistance Program

Lifeline Service is a government assistance program that provides a discount to qualifying low-income customers that subscribe to voice telephony service or broadband internet access service. The Lifeline discount for qualifying low-income customers may be up to \$12.75 depending on the voice telephony and broadband services a customer subscribes to and the customer's qualifications. Lifeline service is non-transferrable and is limited to one discount per household.

If you or a member of your household receives benefits from one of the following federal or state assistance programs or if your income is not more than 150% of the federal poverty level, you may qualify for a Lifeline service discount. The qualifying assistance programs are: Medicaid; Supplemental Nutrition Assistance Program (SNAP); Supplemental Security Income (SSI), Federal Public Housing Assistance; Veterans and Survivors Pension Benefit, Low Income Home Energy Assistance Program (LIHEAP), National School Lunch Program (Free Lunch Program); or health benefits under the State Child Health Plan (CHIP) (Texas Chapter 62, Health and Safety Code).

To learn more about this program, call the Texas Low-Income Discount Administrator at 4-LITE-UP (1-866-454-8387) or call the Etext Telephone Cooperative business office at 1-877- 482-3839.